



SAN GABRIEL COUNTY WATER DISTRICT

SUMMER 2023 NEWSLETTER

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THE WONDERS OF WATER

Water is more than a necessity that we need to drink each day. It is essential for health and safety and powering our economy. SGCWD is proud to provide water that costs less than 3/10ths of a cent per gallon, far less expensive than bottled water. As an added benefit, it is delivered directly to your home 24/7! Customers can confidently drink, bathe and cook using SGCWD's water, which meets or exceeds all stringent state and federal quality standards. When you add it all up, SGCWD water provides an outstanding value for its accessibility, affordability, and crucial role in daily life.



Learn more by visiting
www.sgcwd.com/water-quality



UPCOMING PROJECTS WILL IMPROVE WATER SERVICE

Maintaining a safe and reliable water supply for our customers requires constant investment. To keep our system running efficiently, SGCWD will begin two significant projects in the coming months.

Work will begin this fall to rehabilitate the Longden #3 reservoir. Constructed in 1959, it has a storage capacity of 3.8 million gallons. The project will keep the facility operating efficiently for years to come.

The reservoir will be drained and taken offline during the restoration work. Crews will then repair the concrete and valve systems. Rehabilitation is expected to take several months to finish, and the reservoir will be refilled and brought back into service once performance testing is completed.

An additional project will increase capacity to better meet current and future demand along Gladys Avenue, where the water main along the road will be replaced from Mission Drive to Wells Street. Installation is set to begin in September 2023 at the intersection of Mission Drive and Gladys Avenue. Work is expected to be completed in December 2023.



Construction will occur on weekdays, between 8 a.m. and 4 p.m. **SGCWD and the project contractor will inform residents of any changes to traffic patterns and parking restrictions.** Residents will be notified in advance of any brief service interruptions. SGCWD sincerely appreciates your patience during these critical improvements.

Have a question?
Please contact us at (626) 287-0341.



HOT DEALS CAN EARN COLD CASH

Act now to save water and money! Take advantage of rewarding rebates for water-saving investments, including grass removal.

Adopting new conservation habits and upgrading to efficient appliances, landscaping and irrigation can help save more water at home. To offset the cost of upgrades, SGCWD residential and business customers qualify for rebates and other water conservation programs through the Upper San Gabriel Valley Municipal Water District.

Customers can also get expert advice on improving water use through the Metropolitan Water District of Southern California's free virtual and in-person surveys to audit household and commercial water consumption. Businesses can benefit from the Water Savings Incentive Program (WSIP) for water efficiency projects. The WSIP program offers incentives for high-efficiency equipment installations and landscaping upgrades.

TAKE ADVANTAGE OF THESE EXCELLENT OFFERS TO SAVE WATER AND CONTRIBUTE TO A MORE SUSTAINABLE FUTURE!

For more information, visit www.sgcwd.com and check out the rebates section of the Water Use Efficiency page.



GO WITH THE FLOW BY CONSERVING WATER

Above-average rain this past winter and spring helped pull California out of its latest drought. But we are now in the hot and dry summer months reminding us that we must all work together to preserve our precious local water supply.

Water conservation is vital between dry periods. Since it is only a matter of time before we face another drought, SGCWD remains under a Level 1 Water Supply Emergency. Customers are required to follow several basic conservation restrictions:



Irrigation is limited to two days per week



Using water to clean driveways and other hard surfaces is not allowed



Swimming pools may be topped off, but cannot be drained and refilled with drinking water



Even numbered addresses can water on Mondays and Thursdays, while odd numbered addresses can water on Tuesdays and Fridays



Hoses must have an auto-shutoff nozzle when watering or washing cars



Water leaks must be repaired within 72 hours



Lawn irrigation is not allowed within 72 hours after rainfall



Water features are only allowed if they recirculate water



To conserve even more water, customers are encouraged to limit water use in and around the home. These steps include taking shorter showers, using low-flow shower heads, watering before sunrise or after sunset, and upgrading to drip irrigation systems and smart irrigation controllers.



By doing our part to conserve water, we can meet the needs of our community today and for future generations. For more tips, visit www.sgcwd.com/water-use-efficiency/#water-saving-tips

CLEARLY QUALITY WATER

When you turn on your tap, you can feel confident that the water is safe and clean.

Each year, SGCWD conducts nearly a thousand tests to ensure the quality of the water we serve to approximately **40,000 people** in our community. These results are shared through annual Water Quality Reports, also known as Consumer Confidence Reports. These documents detail how the District guarantees compliance with state and federal drinking water quality laws, demonstrating our commitment to openness and accountability.

SGCWD remains dedicated to providing dependable drinking water to our customers. The Consumer Confidence Reports are published by July 1 each year. Read the reports at www.sgcwd.com, on the Water Quality page.



SIMPLIFY YOUR LIFE WITH JUST A FEW CLICKS

Save some stamps and pay your bill online! Express Bill Pay allows customers to set up their accounts for direct payments to SGCWD. The process is quick and simple, and you can even set up automatic payments, so you never have to worry about due dates! To get started, visit SGCWD.com and have your current bill and bank information handy.

SGCWD offers several other convenient bill-pay options.



Customers can mail a check for payment or stop by our office at 8366 Grand Avenue, Rosemead, CA, 91770, to pay in person during office hours (Monday-Thursday: 7 a.m. – 4 p.m., Friday: 7 a.m. – 3 p.m.).



Cash payments are accepted at the drive-up window.



Credit card payments can also be made by calling (626) 287-0341. Remember to have your account number and payment card ready.

The SGCWD Customer Service team is always here to help. For questions or assistance, contact us at (626) 287-0341 or info@sgcwd.com.





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Monday–Thursday, 7 a.m. – 4 p.m.
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Closed Alternate Fridays

CONTACT US

Address: 8366 Grand Avenue,
Rosemead, CA 91770
Phone: (626) 287-0341
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www.sgcwd.com



EMPLOYEE SPOTLIGHT



Jared DiBenedetto

Water Production Operator
Time with District: 17 years

Job Duties: As a Water Production Operator, my work focuses on maintaining groundwater production facilities. I provide maintenance on various equipment such as pumps, valves, and other components related to the production of drinking water for the District's customers. Additionally, I assist in grounds improvement projects.

Favorite Thing About the Job: Being involved in providing safe and clean drinking water to our customers.

Interesting Fact: I enjoy staying active and spending time in nature with my wife and 8-year-old son.



Patrick Rowland

Water Quality Specialist
Time with District: 20 years

Job Duties: I am responsible for maintaining water quality control programs and cross-connection control. This role includes collecting and preparing water samples for laboratory analysis, completing reports for state and water authorities, inspecting and testing new backflow devices, and addressing any water quality concerns or questions.

Favorite Thing About the Job: Besides maintaining our good water quality, I enjoy using my creativity in projects such as building the nitrate analyzer for our blend treatment plant.

Interesting Fact: I love camping with my family and friends and exploring new places. I do a little mountain biking for fun as well as exercise. I also served for six years on the City of Glendora Water Commission.

Highlights of working at SGCWD: Working at a small agency, I have learned many aspects of running a water district and enjoy sharing what I have learned with other employees.

THE SOCIAL EVENT OF THE YEAR!

SGCWD is now active on Twitter, Instagram and Facebook. Follow us for service updates, announcements, and other helpful information.



Facebook: /SGCWD



Instagram: @SGCWD



X (Twitter):
@SanGabrielCWD

