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PROTECTING THE LOCAL WATER SUPPLY

San Gabriel County Water District relies entirely on groundwater for its supply. We are fortunate because this local source is the least expensive and most reliable. But the last historic drought significantly impacted our groundwater sources – the Main San Gabriel Basin and Raymond Basin.

These basins supply most of the San Gabriel Valley's one million residents and are managed by the Main San Gabriel Basin Watermaster. The main basin is a giant underground reservoir that is fed mostly by rainfall and runoff, which was in short supply during the drought. As a result, main basin levels reached a historic low in November 2018.

To improve supply conditions and prepare for future droughts, imported water is purchased to replenish the main basin. The imported water is directed into spreading grounds, where it slowly percolates into the main basin. The District and other suppliers that tap in to the main basin pay a Resource Development Assessment to cover the cost of the imported water.

The Watermaster is scheduled to vote on a proposed increase in the assessment which, if approved, would be passed on to the District and other suppliers. We will continue to keep you informed of any changes to the assessment.



OFFICE CLOSURES

San Gabriel County Water District offices will be closed for the following holidays:

President's Day
Monday, February 18

Memorial Day
Monday, May 22

BASIN WATER LEVELS AT HISTORIC LOWS

Water levels in the Main San Gabriel Basin have been on the decline for years. The basin reached an all-time low in November of 2018.

About the District



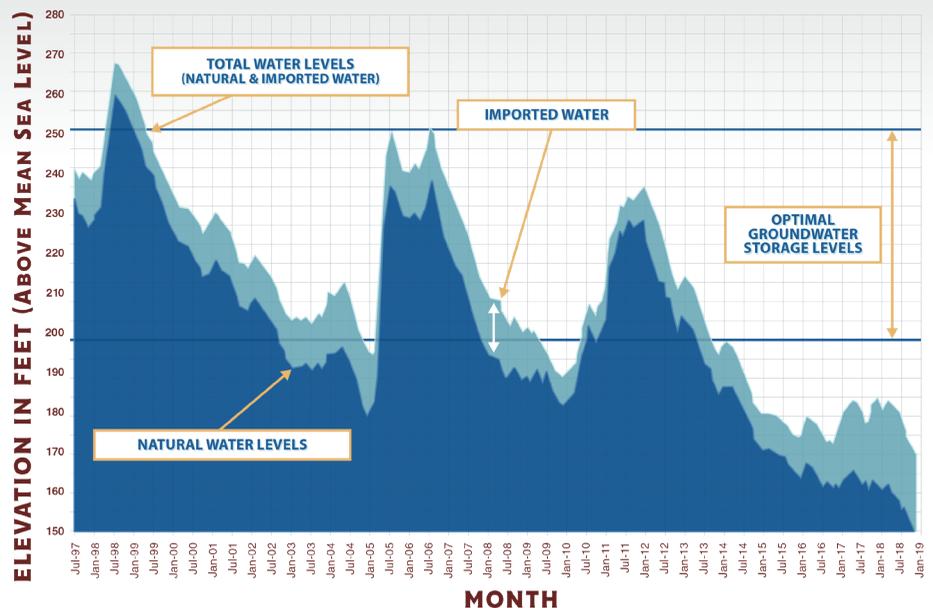
9,223 active service connections
2,680 acre service area



3 reservoirs
12.8 million gallon reservoir storage capacity



5 active wells
82 miles of water mains



The mission of San Gabriel County Water District is to provide high quality water for residential, commercial and fire protection uses that meets or exceeds all local, state and federal standards and to provide courteous service at the most reasonable cost to our customers.

2018 PIPELINE PROJECTS

Maintaining our water distribution network is no easy task. San Gabriel County Water District constantly works to ensure our pipes, pumps and treatment facilities are working properly to deliver an uninterrupted water supply.

In 2018, a number of projects to replace and update equipment were underway. This construction work helps us stay ahead of any potential issues. By replacing equipment before it breaks, we are able to keep costs down for our customers by avoiding emergency repairs.



2018 IMPROVEMENTS



6,246 feet of 8 inch diameter pipe installed



147 new service connections



13 fire hydrants replaced



DISTRICT DISASTER TRAINING

Staff prepare for disaster response

Because disaster can strike at anytime, it's important to be prepared. San Gabriel County Water District staff recently underwent training in the Standardized Emergency Management System (SEMS) and National Incident Management System (NIMS). These important safety programs prepare employees to deal with disasters and other crisis situations. The programs ensure our staff meet national training standards and can work effectively with first responders following earthquakes, fires or other emergencies.



SEMS focuses on creating clear and consistent organizational structures for emergency response agencies. This allows San Gabriel County Water District to work more efficiently with our own staff and more easily coordinate with other agencies during incidents to better protect lives, property and the environment.



NIMS provides similar benefits. This program offers a proactive approach for collaboration between government and private sector to prevent, respond and recover from incidents. The goal is to reduce injuries, loss of life and property damage.

San Gabriel County Water District recognizes that it plays an important role in keeping the community safe before, during and after disasters. That's why this preparation is a vital part of our commitment to provide a reliable and safe source of water.



Commercial, industrial and
residential, courteous and responsive



FREE SHOWER HEADS & NOZZLES

Give the gift of water conservation

With a changing climate and the unpredictability of long-term drought, San Gabriel County Water District encourages customers to make water conservation a way of life.

The District offers **FREE** low-flow shower heads and automatic shutoff hose nozzles.



To get your free low-flow shower head and automatic shutoff hose nozzles, stop by the District office at **8366 Grand Avenue in Rosemead** during regular business hours.

For ideas on low-water landscaping, customers can stop by the Water Efficient Garden at the District office. The garden includes plants such as Spanish lavender, California fuchsia and orchid rockrose, and provides proof that drought-tolerant landscaping can also be beautiful.

CONSERVATION TIPS:

Here are some ways to
save time, money and water

Speed up your shower.
Shortening your time in the shower by 1 minute each day will save more than 900 gallons of water a year.

Run your washing machine with full loads only. In addition to reducing water use, you also save money through lower energy costs.

Let your dishwasher do the work. Instead of rinsing pans and plates until they are clean, place them directly in the dishwasher. Running the sink for 4 minutes uses just as much water as an entire cycle in the dishwasher!



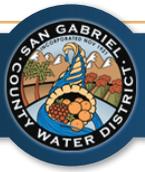
SEE HOW WE SERVE YOU

A video about your district

We are proud of the work we do at San Gabriel County Water District and want to share that excitement. We created an educational video. This short video will demonstrate the many aspects involved in securing water and distributing it to our customers.

Be sure to visit our website, **sgcwd.com**, to see this video and learn more about the District.





SAN GABRIEL COUNTY WATER DISTRICT

WINTER NEWSLETTER 2019

BOARD OF DIRECTORS:

- Larry Taylor, President
- Eric Chan, Vice President
- Mary Cammarano, Board Member
- Sabino Cici, Board Member
- Charles DeLaTorre, Board Member

HOURS:

- Monday–Thursday, 7 a.m. – 4 p.m.
- Friday, 7 a.m. – 3 p.m.
- Closed Alternate Fridays

OFFICE CLOSURES

- President’s Day – Monday, February 18
- Memorial Day – Monday, May 22

CONTACT US:

- Address: 8366 Grand Avenue,
Rosemead, CA 91770
- Phone: (626) 287-0341
- Fax: (626) 287-8524
- www.sgcwd.com

EMPLOYEE SPOTLIGHT



Anthony Piscopo
Distribution Lead Person
Time with District: 15 years

Job Duties: Responsible for all distribution activity in the field, including both repair work and regular maintenance. In addition to scheduling and managing crews, Anthony operates a back hoe.

Favorite Thing About the Job: The people. There is a great group of employees both in the field and in the office, with a true sense of camaraderie.

Interesting Fact: Anthony is an avid skateboarder. He also owns a skate shop and his son is a professional skateboarder.

Standout District Memory: The first time he saw water gush from a fire hydrant that was sheared off in a car crash.



Louise Dirian
Billing Clerk
Time with District: 5 years

Job Duties: Issuing bills to nearly 9,000 customers each month and processing payments.

Interesting Fact: Louise is a “Doctor of Water,” an honorary title given by the Southern California Water Utility Association for members with more than 15 years of experience serving the water industry.



NATIONAL NIGHT OUT

Each year, millions of people all across the country take part in **National Night Out**. The occasion is designed to increase awareness of safety programs. San Gabriel County Water District proudly took part in this year’s event on Tuesday, August 7, 2018.

RECOGNIZING PUBLIC WORKS

National Public Works Week showcases the vital importance of public works projects in our everyday lives. This year, San Gabriel County Water District took the opportunity to educate people about our water infrastructure.

