

HOW TO READ YOUR BILL

1: MAILING ADDRESS

The current mailing address for your account is displayed here. It may be different from your service address. If your mailing address has changed, please contact our office or fill out the form on the back of your payment stub and return it with your payment.

2: DUE DATE

Payments must be received at the District office by the end of business hours on or before this date to avoid late fees.

3: ACCOUNT NUMBER

Each customer is assigned a unique water account number. Please provide your account number if you have any billing questions.

4: SERVICE ADDRESS

This displays the physical address where your meter is located.

5: METER ID

Each water meter has a unique ID. The number displayed here shows the meter associated with your account.

6: METER SIZE

This shows the size of the meter connected to your home or business.

7: Previous Reading

The meter display from the previous reading can be found here.

8: CURRENT READING

The meter display from the most recent reading is displayed here.

9: USAGE

Total of all water used during the billing period, represented in units. Each unit equals 748 gallons of water.

10: BILLING PERIOD

This indicates the first and last days of service included in the bill.

11: PREVIOUS BALANCE

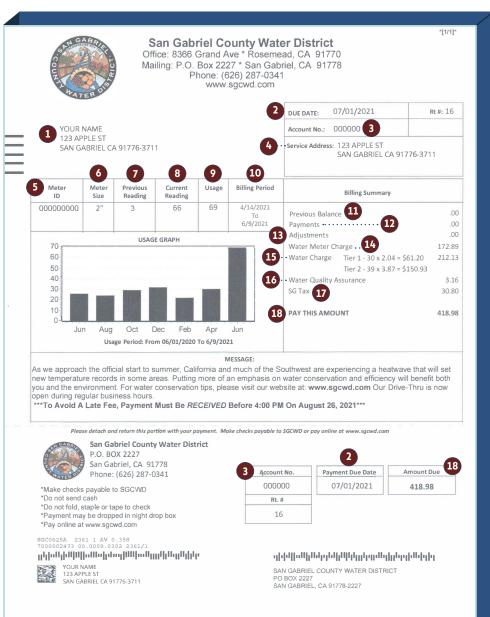
This includes all charges from your most recent bill.

12: PAYMENTS

All payments made since the previous bill are included in this total.

13: ADJUSTMENTS

Any account credits, late fees, or other surcharges are included here.



14: WATER METER CHARGE

This shows the fixed charges for your account. It is based on the size of your water meter.

15: WATER CHARGE

This section details all water use charges that may apply for this billing period. It displays water use and associated costs for each tier.

16: WATER QUALITY ASSURANCE

This fee is charged based on meter size and covers the cost of water cleanup in the Main San Gabriel Basin. It is a pass-through charge determined by the San Gabriel Basin Water Quality Authority.

17: SG TAX

The City of San Gabriel charges a User Tax for all residents. Customers in other communities will not see this item on their water bills.

18: PAY THIS AMOUNT / AMOUNT DUE

The total amount due represents the sum of all current and previous charges.