

**San Gabriel County Water District
SB272 Data Collection Software**

Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
UMS	Continental Utility Solutions, inc.	Billing/Customer Svc	Customer Service	Customer Service	Daily	As Needed
FMS	CYMA	Accounting	Financial	Finance	Daily	As Needed
RouteManager	Northrup-Grumman	Meter Reading	Operations	Customer Service	Weekly	As Needed
Masterlinx	Master Meter	AMR Mter Readiong	Operations	Operations	Weekly	As Needed
GIS	Nobel systems	GeoLocation Tracking	Operations	Operations	Daily	As Needed
UMS	Continental Utility Solutions, inc.	Backflow Tracking	Operations	Operations	Daily	As Needed
Office	Microsoft	Outlook Email / Calendar Tracking	Business Correspondence	Customer Service	Daily	As Needed
Office (cont)	Microsoft	Word / Excel / PowerPoint	Business Letters, Documents, Spreadsheets & Presentations	Customer Service	Daily	As Needed
Revu	Bluebeam	PDF Documents	Business PDF Creation and Markups	Customer Service	Daily	As Needed
Reader	Adobe	PDF Documents	Business PDF Viewing	Customer Service	Daily	As Needed